iPhone/iPad Device Management

Employee device management tutorial
Facilities Supervisors

What type of devices do we use?

iPhone
iPad
New Employee Onboarding

- Where do I get a new device?
- Will I receive training on my new device?
- What if Employee leaves FSU?
- What happens if my device is lost?
- Who are my AIM contacts?

Device Pickup location

You can pick up your new device from

Mendenhall A, Suite 111, Rm 111E
AiM Operations
Will Employees Receive Training?

- Basic Functionality of iPhone/iPad
- Explanation of Apps and their location
- Explanation of Go/Work Management Apps
- Basic Troubleshooting Support
- Q&A Session for individual questions & concerns not covered
- Handouts will be provided and discussed in training class.
- Questions from Slide 3 will be answered here or provided via email.

What if Employee is Terminated or Resigns?

- If an employee is terminated, please return the device to the Aim Operations Suite (111E)
- We will wipe/erase the device to remove all personal information and prepare it for redeployment to a new user.
What if I lose my device?

Please notify the AiM department immediately by calling 850-644-2424 and submitting a service request.

Contacts

Nelson Caviness
AiM Asset Consultant
(470) 599-9995

Carlos Murphy
IT Business Analyst
(850) 228-2131